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FORWORK Questionnaire

English version

This document was written for the project “Fostering Opportunities of Refugee WORKers” (FORWORK), which has received financial support from the European Union Programme for Employment and Social Innovation “EaSI” (2014- 2020) (call for proposals VP/2016/015)

The questionnaire was produced by the Fondazione Rodolfo Debenedetti, Via G. Roentgen 1, 20136 Milan, Italy, www.frdb.org. For further information, please write to info@frdb.org.

Questionnaire carried out in collaboration with Prefettura di Torino and Regione Piemonte.

Coordinator of the FORWORK project:



Agenzia Nazionale Politiche Attive del Lavoro

Other partners of the project:



Affiliated entities: Ministry of Labour and Social Policies, Ministry of the Interior, Prefettura di Torino and Regione Piemonte

Summary

Q. #	Section #	Section title	Topics
Q1.1-Q1.4	1	Introduction and informed consent	Name interviewer, interview location
Q1.5	1	""	Informed consent
Q1.6-Q1.7	1	""	Respondent name
Q2.1-Q2.3	2	Self-reported language skills	Self-reported language skills, literacy
Q2.4-Q2.5	2	""	Knowledge of Italian
Q3.1-Q3.8	3	Social integration in Italy	Social network
Q3.9-Q3.10c	3	""	Access to media
Q3.11	3	""	Life plans
Q3.12	3	""	Quality of life
Q4.1	4	Income	
Q5.1-Q5.13	5	Access to services	
Q6.1-Q6.21	6	Labour market integration	Current employment
Q6.22-Q6.27	6	""	Job search effort
Q6.28-Q6.44	6	""	Past work experience - Italy
Q6.45-Q6.54	6	""	Past work experience - Abroad
Q7.1-Q7.17	7	Socio-demographic information	Basic demographics
Q7.18-Q7.21	7	""	Education
Q8.1-Q8.6	8	Contact information	Phone number, email
Q9.1-Q9.8	9	Questions for the interviewer	
Q10.1-Q10.4	10	Refusal to answer	

Section 1 – Introduction and informed consent

FOR INTERVIEWER ONLY [do not read]:

Q1.1	Name and surname of interviewer
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Q1.2	Date of interview
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|_|_|/|_|_|/|_|_|_|_|

Q1.3	Location of CAS
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Write the name of the municipality

Municipality: _____

Q1.4	Name or address of CAS
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Write the name of the reception center or the street and civic number

Name: _____

Address: _____

Q1.5	<p>(INFORMED CONSENT: Explain briefly the project and the contents of the consent)</p> <ul style="list-style-type: none"> • AIM OF THE PROJECT: collecting data on asylum seekers living in Piedmont, on their life in Italy and on the degree of work and social integration in order to improve policies for refugees in Europe. • FUNDING: European Union • VOLUNTARY PARTICIPATION: participation is your free choice. You can end the interview at any time • (NO) RISKS AND (NO) BENEFITS IN PARTICIPATING: participation to the survey is not connected in any way to the asylum application. • PRIVACY: your answers will be kept confidential; your answers will be anonymized using numeric codes and it will not be possible to identify you or this reception center from your answers. • LINK WITH ADMIN. DATA: information collected with this questionnaire will be linked with administrative archives and then anonymized. <p>Questions: if you have any question regarding this survey please contact Fondazione Rodolfo Debenedetti at forwork@frdb.org.</p> <p>Do you agree to participate in this survey?</p>
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- 01 Yes → Ask the respondent to **sign the consent** and ASK Q1.6
- 02 No → GO TO Section 10 (Refusal to answer)

Q1.6	<p>Write down name and surname of respondent (Please show the respondent how it is written for a spell check)</p>
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01 Name: _____

02 Surname: _____

Q1.7	<p>Is the respondent name on your list of people to interview?</p>
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- 01 Yes
- 02 No

Section 2 – Self-reported language skills

[SELF-REPORTED LITERACY]

Q2.1	Think about the <u>official language</u> of your country of origin. If there is more than one, think about the one you know better.
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Q2.1a	What is this language?
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Official language: _____ → **GO TO Q2.1c**

(98) (Refuse to answer) → **ASK Q2.1b**

(99) (Don't know) → **ASK Q2.1b**

(if Refuse/Don't know - Q2.1a = 98,99)

Q2.1b	Think about the language you know better.
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(To everyone)

	Not at all = 1	Poorly = 2	Averagely = 3	Well = 4	Very well = 5	(Refuse to answer)	(Don't know)
Q2.1c How well do you READ in this language?	01	02	03	04	05	(98)	(99)
Q2.1d How well do you WRITE in this language?	01	02	03	04	05	(98)	(99)

Q2.2a	Other than the official language that you just mentioned, and other than Italian, are there any languages that you speak well enough to work in a job that requires that language?
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01 Yes → **ASK Q2.2b**

02 No → **GO TO Q2.3**

03 (98) (Refuse to answer) → **GO TO Q2.3**

04 (99) (Don't know) → **GO TO Q2.3**

(if Q2.2a = 01)

	Q2.2b What other language(s) do you SPEAK...?				Q2.2c Do you also READ OR WRITE in this language(s)?			
	Yes	No	(Refuse)	(Don't know)	Yes	No	(Refuse)	(Don't know)
English	01	02	(98)	(99)	01	02	(98)	(99)
French	01	02	(98)	(99)	01	02	(98)	(99)
Arabic	01	02	(98)	(99)	01	02	(98)	(99)
Urdu	01	02	(98)	(99)	01	02	(98)	(99)
Bengali	01	02	(98)	(99)	01	02	(98)	(99)
Other (specify: _____)	01	02	(98)	(99)	01	02	(98)	(99)
Other (specify: _____)	01	02	(98)	(99)	01	02	(98)	(99)
Other (specify: _____)	01	02	(98)	(99)	01	02	(98)	(99)

Q2.3 Among the languages you mentioned, what is your mother tongue (that is, the one you commonly use in your family)?

Mother tongue: _____

(98) (Refuse to answer)

(99) (Don't know)

[KNOWLEDGE OF ITALIAN]

Now we would like to speak about the Italian language. Think about a situation in which you meet or interact with Italians, such as in a supermarket or in the streets, or when you have to read or sign documents. Think about your ability to understand what people tell you and make yourself understood.

	Not at all	Poorly	Averagely	Well	Very well	(Refuse to answer)	(Don't know)
Q2.4a ...UNDERSTAND Italian?	01	02	03	04	05	(98)	(99)
Q2.4b ...SPEAK Italian?	01	02	03	04	05	(98)	(99)
Q2.4c ...READ in Italian?	01	02	03	04	05	(98)	(99)
Q2.4d ... WRITE in Italian?	01	02	03	04	05	(98)	(99)

Q2.5 How well did you understand Italian when you arrived in Italy?

01 Not at all

02 Poorly

03 Averagely

04 Well

05 Very well

(98) (Refuse to answer)

(99) (Don't know)

Section 3 – Social integration in Italy

[SOCIAL NETWORK]

Now think about the last month that you have been in Italy.

(If the respondent have been in Italy for less than a month, then ask: "Think about the time since you came to Italy")

Q3.1 Think about people you know outside this reception center (that is, people who do not work or live here). How often did you meet with people from outside the reception center in the last month?

- | | | |
|------|-------------------------|--------------|
| 01 | Never in the last month | → GO TO Q3.3 |
| 02 | Once or twice per month | } ASK Q3.2 |
| 03 | Once per week | |
| 04 | Several times per week | |
| 05 | Every day | |
| (98) | (Refuse to answer) | → GO TO Q3.3 |
| (99) | (Don't know) | → GO TO Q3.3 |

(If Q3.1 ≠ 01 and 99):

Q3.2 Which nationality are these people you met with [in the last month]?

- 01 Only Italians
- 02 Mostly Italians
- 03 About the same number of Italians and non-Italians
- 04 Mostly non-Italians
- 05 Only non-Italians
- (98) (Refuse to answer)
- (99) (Don't know)

Q3.3 Do you have anyone you trust (close friends/relatives) who live or work inside this reception center?

- | | | |
|------|--------------------|--------------|
| 01 | Yes | → ASK Q3.4 |
| 02 | No | → GO TO Q3.7 |
| (98) | (Refuse to answer) | → GO TO Q3.7 |
| (99) | (Don't know) | → GO TO Q3.7 |

If Yes (Q3.3=01):

Q3.4 Which nationality are these people you trust [inside this reception center]?

- 01 Only Italians
- 02 Mostly Italians
- 03 About the same number of Italians and non-Italians
- 04 Mostly non-Italians
- 05 Only non-Italians
- (98) (Refuse to answer)
- (99) (Don't know)

Q3.5 Do you have anyone you trust (close friends/relatives) in Italy [outside this reception center]?

- | | | |
|------|--------------------|--------------|
| 01 | Yes | → ASK Q3.6 |
| 02 | No | → GO TO Q3.8 |
| (98) | (Refuse to answer) | → GO TO Q3.8 |
| (99) | (Don't know) | → GO TO Q3.8 |

If Yes (Q3.5=01):

Q3.6	Which nationality are these people you trust [outside this reception center]?
	01 Only Italians
	02 Mostly Italians
	03 About the same number of Italians and non-Italians
	04 Mostly non-Italians
	05 Only non-Italians
	(98) (Refuse to answer)
	(99) (Don't know)

If Yes (Q3.5=01):

Q3.7	In the last month, how often did you spend time in person or over the phone with these people you trust (close friends / relatives) who live outside the reception center?
	01 Never in the last month
	02 Once or twice per month
	03 Once per week
	04 Several times per week
	05 Every day
	(98) (Refuse to answer)
	(99) (Don't know)

Q3.8	Have you engaged in any of the following activities outside your reception center in the last month?
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	Yes	No	Refuse to answer	Don't know
Q3.8a Sport activities	01	02	(98)	(99)
Q3.8b Concerts or live shows	01	02	(98)	(99)
Q3.8c Religious services	01	02	(98)	(99)
Q3.8d Volunteering activities	01	02	(98)	(99)
Q3.8e Other community events	01	02	(98)	(99)

[ACCESS TO MEDIA]

Q3.9	How often did you engage in the following activities in the last month?
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	Q3.9a Surf the internet?	Q3.9b Watch television?	Q3.9c Read <i>printed</i> newspapers or magazines?
Never in the last month	01	01	01
Once or twice per month	02	02	02
Once per week	03	03	03
Several times per week	04	04	04
Every day	05	05	05
(Refuse to answer)	(98)	(98)	(98)
(Don't know)	(99)	(99)	(99)

(If Q3.9a ≠ 01 or 99):

Q3.10a	When you have surfed the Internet in the last month, has it been mostly in Italian or mostly in another language or languages?
01	Mostly in Italian
02	As much in Italian as in other languages
03	Mostly in other languages
(98)	(Refuse to answer)
(99)	(Don't know)

(If Q3.9b ≠ 01 or 99):

Q3.10b	When you have watched television in the last month, has it been mostly in Italian or in other languages?
01	Mostly in Italian
02	As much in Italian as in other languages
03	Mostly in other languages
(98)	(Refuse to answer)
(99)	(Don't know)

(If Q3.9c ≠ 01 or 99):

Q3.10c	When you have read printed newspapers or magazines in the last month, has it been mostly in Italian or in other languages?
01	Mostly in Italian
02	As much in Italian as in other languages
03	Mostly in other languages
(98)	(Refuse to answer)
(99)	(Don't know)

[LIFE PLANS]

Q3.11	According to your current plans, will you stay in Italy if you get the refugee status?
01	Yes
02	No
(98)	(Refuse to answer)
(99)	(Don't know)

[QUALITY OF LIFE]

Q3.12	Considering everything, how would you rate the quality of your life in Italy at this moment?
01	Very bad
02	Bad
03	Average
04	Good
05	Very good
(98)	(Refuse to answer)
(99)	(Don't know)

Section 4 – Income

Next question is about your personal income in the last month. The information you give will be completely confidential. It will not be shared with anybody and will have no bearing at all on your asylum application.

Q4.1	Did you receive any income from this source in the last month?					If yes: How much in the last month (Euros)?
	Yes	No	Refuse to answer	Don't know		
Q4.1a Wages	01	02	(98)	(99)	_ _ _ _	(98) Refuse to answer (99) Don't know
Q4.1b Money from own business/activity	01	02	(98)	(99)	_ _ _ _	(98) Refuse to answer (99) Don't know
Q4.1c Money transfers from relatives	01	02	(98)	(99)	_ _ _ _	(98) Refuse to answer (99) Don't know
Q4.1d Money donations from other individuals	01	02	(98)	(99)	_ _ _ _	(98) Refuse to answer (99) Don't know
Q4.1e Pocket money from the reception center	01	02	(98)	(99)	_ _ _ _	(98) Refuse to answer (99) Don't know
Q4.1f Money from public bodies (municipality, international organizations, etc.)	01	02	(98)	(99)	_ _ _ _	(98) Refuse to answer (99) Don't know
Q4.1g Money from other organizations (church, NGOs, etc.)	01	02	(98)	(99)	_ _ _ _	(98) Refuse to answer (99) Don't know
Q4.1h Other (please specify: _____)	01	02	(98)	(99)	_ _ _ _	(98) Refuse to answer (99) Don't know

Section 5 – Access to services

Think about your experience since your arrival in this reception centre.

Q5.1 Have you taken any course in Italian language [since you arrived in this reception centre]?

(Multiple answers allowed)

- | | | |
|------|----------------------------------|--------------|
| 01 | Yes, in this CAS | → ASK Q5.2 |
| 02 | Yes, elsewhere (not in this CAS) | → ASK Q5.2 |
| 03 | No | → GO TO Q5.5 |
| (98) | (Refuse to answer) | → GO TO Q5.5 |
| (99) | (Don't know) | → GO TO Q5.5 |

(If Q5.1=01 or 02)

Think about the most recent course in Italian language.

Q5.2 Are you still enrolled in this course?

- | | |
|------|--------------------|
| 01 | Yes |
| 02 | No |
| (98) | (Refuse to answer) |
| (99) | (Don't know) |

Q5.3 How long [was/is] this course in weeks?

- Write weeks: |__|__|__|
- | | |
|------|--------------------|
| (98) | (Refuse to answer) |
| (99) | (Don't know) |

Q5.4 How many hours a week [did/does] this course take you?

- Write in: |__|__|
- | | |
|------|--------------------|
| (98) | (Refuse to answer) |
| (99) | (Don't know) |

Q5.5 Have you undertaken any professional training [since you arrived in this reception centre]?

(Multiple answers allowed)

- | | | |
|------|----------------------------------|--------------|
| 01 | Yes, in this CAS | → ASK Q5.6 |
| 02 | Yes, elsewhere (not in this CAS) | → ASK Q5.6 |
| 03 | No | → GO TO Q5.9 |
| (98) | (Refuse to answer) | → GO TO Q5.9 |
| (99) | (Don't know) | → GO TO Q5.9 |

(If Q5.5=01 or 02)

Now consider the most relevant training experience (the one you participated in for the longest time).

Q5.6 Are you still enrolled in this training?

- | | |
|------|--------------------|
| 01 | Yes |
| 02 | No |
| (98) | (Refuse to answer) |
| (99) | (Don't know) |

Q5.7 How long [was/is] this professional training in weeks?

Write weeks: |__|__|__|

(98) (Refuse to answer)

(99) (Don't know)

Q5.8 How many hours a week [did/does] this course take you?

Write in: |__|__|

(98) (Refuse to answer)

(99) (Don't know)

Q5.9 Did you participate in any volunteering activity [since you arrived in this reception centre]? Please exclude any paid activity.

(Multiple answers allowed)

- 01 Yes, in this reception centre → ASK Q5.10
- 02 Yes, elsewhere (not in this rec. centre) → ASK Q5.10
- 03 No → GO TO Q5.11
- (98) (Refuse to answer) → GO TO Q5.11
- (99) (Don't know) → GO TO Q5.11

(If Q5.9=01 or 02)

Q5.10 In what kind of volunteering activities were you involved?

(Multiple answers allowed)

- 01 Small restorations (e.g. fixing, repairing, painting walls)
- 02 Gardening or farming (e.g. looking after vegetable gardens or farm animals)
- 03 Cooking/Food services
- 04 Cleaning
- 05 Activities with children
- 06 Other (please specify: _____)
- (98) (Refuse to answer)
- (99) (Don't know)

Q5.11 Did you receive any legal advice concerning your asylum application [since you arrived in this reception centre]?

- 01 Yes → ASK Q5.12
- 02 No → GO TO Q5.13
- (98) (Refuse to answer) → GO TO Q5.13
- (99) (Don't know) → GO TO Q5.13

(If Q5.11=01)

Q5.12 Who advised you concerning your asylum application?

(Multiple answers allowed)

- 01 Staff of the reception centre CAS
- 02 Migrant/refugees organizations
- 03 Volunteering organizations
- 04 Private lawyer
- 05 Public officials
- 06 Other (please specify: _____)
- (98) (Refuse to answer)
- (99) (Don't know)

Q5.13	Since your arrival in Piedmont, have you ever registered with the local public employment centre (the so-called “Centro per l’Impiego”)?
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01 Yes

02 No

(98) (Refuse to answer)

(99) (Don't know)

Section 6 – Labour market integration

[CURRENT EMPLOYMENT]

We will now talk about your work experience. Let's start from your current situation.

Q6.1 During the past 7 days, have you worked for at least one hour?
By "work" we mean any activities you undertook for remuneration outside the reception center, including working for wages or in-kind payment, running a business, or working on a farm. Please consider also any occasional work such as, for example, selling goods in the street, helping someone for their business, selling some homemade products, etc.

- 01 Yes → ASK Q6.3
- 02 No → GO TO Q6.2
- (98) (Refuse to answer) → GO TO Q6.2
- (99) (Don't know) → GO TO Q6.2

Q6.2 During the past 7 days, did you have a job that you were temporarily absent from, for example because of sickness?

- 01 Yes → ASK Q6.3
- 02 No → GO TO Q6.22 (job search)
- (98) (Refuse to answer) → GO TO Q6.22 (job search)
- (99) (Don't know) → GO TO Q6.22 (job search)

Think about your main job in the last 7 days, that is the one you spent the most time working at.

Q6.3 What kind of work did you do in the past 7 days [in this main job], that is, what is your occupation (or job title)?

Occupation: _____

Q6.4 Please describe your usual tasks in this job.
(Please write a full description of the work done)

Q6.5 What were the main products produced or services delivered by the business or organization in which you worked the last week?

Product/service: _____

Q6.6 How many hours did you spend working at that job over the last 7 days?

- Write hours: |__|__|
(98) (Refuse to answer)
(99) (Don't know)

Q6.7	In your current job, you are...	
	01	a wage or salary / dependent worker (including “tirocinio”) → ASK Q6.8
	02	an occasional worker → ASK Q6.8
	03	a collaborator (“co.co.co.”) → ASK Q6.8
	04	self-employed worker (entrepreneur, freelancer, with or without VAT number) → GO TO Q6.16
	(98)	(Refuse to answer) → ASK Q6.8
	(99)	(Don’t know) → ASK Q6.8

[CURRENT EMPLOYMENT - DEPENDENT WORKERS AND COLLABORATORS]

(If Q6.7=1, 2, 3, 98 or 99)

Q6.8	Is your employment relationship [in this main job] governed by a written contract or a verbal agreement?	
	01	Contract → ASK Q6.9 if dependent worker (Q6.7=1) → GO TO Q6.11 if collaborator or occasional worker (Q6.7=2 or 3)
	02	Verbal agreement → GO TO Q6.11
	(98)	(Refuse to answer) → GO TO Q6.11
	(99)	(Don’t know) → GO TO Q6.11

*(if Q6.8=1 AND **dependent** worker – Q6.7=1)*

Q6.9	Do you have a fixed-term or an open-ended contract [in this main job]?	
	01	Fixed-term → ASK Q6.10
	02	Open-ended → GO TO Q6.12
	(98)	(Refuse to answer) → GO TO Q6.12
	(99)	(Don’t know) → GO TO Q6.12

*(If Q6.9=1 AND **dependent** worker – Q6.7=1)*

Q6.10	What kind of fixed-term contract do you have [in this main job]?	
	01	Standard fixed-term contract (“contratto a tempo determinato”)
	02	Apprenticeship
	03	Stage/Internship
	04	On call/Seasonal
	05	Other forms of fixed-term contract (voucher, temp agencies such as “interinale” or “somministrazione”, etc.)
	(98)	(Refuse to answer)
	(99)	(Don’t know)

*(If Q6.9=1 OR **collaborator** or **occasional** worker – Q6.7=2 or 3)*

Q6.11	What is the duration of your contract/agreement in days or months [in this main job]?	
	<i>(Single choice allowed – choose unit of measurement)</i>	
	01	Day(s): __ __
	02	Month(s): __ __
	(98)	(Refuse to answer)
	(99)	(Don’t know)

Q6.12	How often are you paid [in this main job]?		
	01	Hourly	→ ASK Q6.13
	02	Daily	→ ASK Q6.13
	03	Weekly	→ ASK Q6.13
	04	Monthly	→ GO TO Q6.14
	05	Do not receive a regular paycheck	→ GO TO Q6.14
	(98)	(Refuse to answer)	→ GO TO Q6.14
	(99)	(Don't know)	→ GO TO Q6.14

(If Q6.12 = 1, 2 o 3)

Q6.13	How much did you earn [hourly/daily/weekly] during last pay period [in this main job]? <i>(Please consider net earnings)</i>		
	Write Euros:	__ __ __ __	→ ASK Q6.14
	97	I was paid in kind	→ GO TO Q6.17
	(98)	(Refuse to answer)	→ ASK Q6.14
	(99)	(Don't know)	→ ASK Q6.14

Q6.14	What was your total cash income in the last month [from this main job]? <i>(Please consider net earnings)</i>		
	Write Euros:	__ __ __ __	→ GO TO Q6.17
	97	I was paid in kind	→ GO TO Q6.17
	(98)	(Refuse to answer)	→ ASK Q6.15
	(99)	(Don't know)	→ ASK Q6.15

(If Q6.14=98 or 99)

Q6.15	Could you indicate at least the range of the earnings received in the last month [in this main job]? <i>(Please consider net earnings)</i>		
	01	Less than 250 euros	} GO TO Q6.17
	02	251-500 euros	
	03	501-750 euros	
	04	751-1.000 euros	
	05	1.001-1.500 euros	
	06	More than 1.500 euros	
	(98)	(Refuse to answer)	
	(99)	(Don't know)	

[CURRENT EMPLOYMENT - SELF-EMPLOYED WORKER]

(If Q6.7=04)

Q6.16	What was the net profit (sales minus expenses) generated by your business / own account enterprise in the last month?		
	Write Euros:	__ __ __ __	
	(98)	(Refuse to answer)	
	(99)	(Don't know)	

[CURRENT EMPLOYMENT - ALL WORKERS]

Q6.17 In which year did you start this job?

Write year: |__|__|__|__|

(98) (Refuse to answer)

(99) (Don't know)

Q6.18 In which month did you start this job?

Write month: |__|__|

(98) (Refuse to answer)

(99) (Don't know)

Q6.19 Do you have any other job(s) that you have worked at in the past 7 days in addition to the main work you have described?

- 01 Yes → ASK Q6.20
- 02 No → GO TO Q6.21
- (98) (Refuse to answer) → GO TO Q6.21
- (99) (Don't know) → GO TO Q6.21

Q6.20 How many hours did you spend working at this other job(s) over the past 7 days?

Write hours: |__|__|

(98) (Refuse to answer)

(99) (Don't know)

Q6.21 Before your current job or jobs that you have just mentioned, have you had other working activities since you arrived in Italy? Please consider past jobs only.
[By "work" we mean any activities you undertook for remuneration, including working for wages, running a business, or working on a farm. Please consider also any occasional work such as, for example, selling goods in the street, helping someone for their business, selling some homemade products, etc.]

- 01 Yes → ASK Q6.29 (Past work experience in Italy)
- 02 No → GO TO Q6.45 (Past work experience abroad)
- (98) (Refuse to answer) → GO TO Q6.45 (Past work experience abroad)
- (99) (Don't know) → GO TO Q6.45 (Past work experience abroad)

[JOB SEARCH]

Q6.22 Are you looking for a job?

- 01 Yes → ASK Q6.23
- 02 No → GO TO Q6.24
- (98) (Refuse to answer) → ASK Q6.23
- (99) (Don't know) → ASK Q6.23

Q6.23 Over the last 4 weeks, have you done anything to find a job?

- 01 Yes → GO TO Q6.25
- 02 No → ASK Q6.24
- (98) (Refuse to answer) → GO TO Q6.25
- (99) (Don't know) → GO TO Q6.25

(if Q6.22=02 or Q6.23=02)

Q6.24 What is the main reason why you have not looked for a job (in the last 4 weeks)?

(Single choice allowed)

- 01 I am currently not allowed to work in Italy
- 02 I already have a job starting within the next 3 months
- 03 I am studying or attending professional training courses
- 04 Illness, disability, personal health problems
- 05 Maternity, birth of a child
- 06 I am taking care of children and/or other dependent people
- 07 Other family reasons (excluding motherhood and taking care of dependents)
- 08 I feel I can't find a job
- 09 I am not interested / I do not need it
- 10 I am waiting for the results of past job search actions
- 11 I am thinking about leaving Italy
- 12 Other reasons (please specify: _____)
- (99) (Refuse to answer)
- (99) (Don't know)

GO TO Q6.28

(only if Q6.23=01, 98 or 99)

Q6.25 In the last 4 weeks, have you done any of these job search activities?

	Yes	No	Refuse to answer	Don't know
Q6.25a I have been in contact with the public employment centre	01	02	(98)	(99)
Q6.25b I had a job interview	01	02	(98)	(99)
Q6.25c I examined job offers in newspapers	01	02	(98)	(99)
Q6.25d I published or replied to job offers in newspapers	01	02	(98)	(99)
Q6.25e I sent / delivered curriculum to individuals	01	02	(98)	(99)
Q6.25f I looked for work on the internet	01	02	(98)	(99)
Q6.25g I sought assistance from relatives/friends	01	02	(98)	(99)
Q6.25h I sought assistance from an association (of immigrants, asylum seekers or volunteer workers)	01	02	(98)	(99)
Q6.25i I have been in contact with a private employment agency	01	02	(98)	(99)
Q6.25l I asked for permits or loans to start an autonomous business	01	02	(98)	(99)
Q6.25m I looked for land, space or equipment to start an autonomous business	01	02	(98)	(99)

(If Q6.25f=01)

Q6.26 How did you look for a job on the internet?

(Multiple answers allowed)

- 01 I examined job offers
- 02 I published or replied to job offers
- 03 Other (please specify: _____)
- (98) (Refuse to answer)
- (99) (Don't know)

Q6.27 Did you do any other job search activity?

- 01 Yes (please specify: _____)
- 02 No
- (98) (Refuse to answer)
- (99) (Don't know)

[PAST WORK EXPERIENCE IN ITALY]

Q6.28 Have you ever worked since you arrived in Italy?
[By "work" we mean any activities you undertook for remuneration, including working for wages, running a business, or working on a farm. Please consider also any occasional work such as, for example, selling goods in the street, helping someone for their business, selling some homemade products, etc.]

- 01 Yes → ASK Q6.29
- 02 No → GO TO Q6.45 (Past work experience abroad)
- (98) (Refuse to answer) → GO TO Q6.45 (Past work experience abroad)
- (99) (Don't know) → GO TO Q6.45 (Past work experience abroad)

Please consider your most relevant past work experience in Italy.

Q6.29 What kind of work did you do [in this past job], that is, what was your occupation (or job title)?

Occupation: _____

Q6.30 Please describe what were your usual tasks at this job.
(Please write a full description of the work done)

Q6.31 What were the main products produced or services delivered by the business or organization in which you worked the last week [in this past job]?

Product/service: _____

Q6.32 On average, how many hours per week did you spend working at that job?

- Hours per week: |__|__|
(98) (Refuse to answer)
(99) (Don't know)

Q6.33	In that job, you were:	
	01	a wage or salary / dependent worker (including “tirocinio”) → ASK Q6.34
	02	an occasional worker → ASK Q6.34
	03	a collaborator (“co.co.co.”) → ASK Q6.34
	04	self-employed worker (entrepreneur, freelancer, with VAT number, etc.) → GO TO Q6.41
	(98)	(Refuse to answer) → ASK Q6.34
	(99)	(Don’t know) → ASK Q6.34

[PAST WORK EXPERIENCE IN ITALY – DEPENDENT WORKERS AND COLLABORATORS]

(If Q6.33= 1, 2, 3, 98 or 99)

Q6.34	Was your employment relationship [in this past job] governed by a written contract or a verbal agreement?	
	01	Contract → ASK Q6.35 if dependent worker (Q6.33=1) → GO TO Q6.37 if collaborator or occasional worker (Q6.33=2 or 3)
	02	Verbal agreement → GO TO Q6.37
	(98)	(Refuse to answer) → GO TO Q6.37
	(99)	(Don’t know) → GO TO Q6.37

*(If Q6.34=1 AND **dependent** worker – Q.33=1)*

Q6.35	Did you have a fixed-term or an open-ended contract [in this past job]?	
	01	Fixed-term → ASK Q6.36
	02	Open-ended contract → GO TO Q6.37
	(98)	(Refuse to answer) → GO TO Q6.37
	(99)	(Don’t know) → GO TO Q6.37

*(If Q6.35=1 AND **dependent** worker – Q.33=1)*

Q6.36	What kind of fixed-term contract did you have [in this past job]?	
	01	Standard fixed-term contract (“contratto a tempo determinato”)
	02	Apprenticeship
	03	Stage/Internship
	04	On call/Seasonal
	05	Other forms of fixed-term contract (voucher, temp agencies such as “interinale” or “somministrazione”, etc.)
	(98)	(Refuse to answer)
	(99)	(Don’t know)

Q6.37	How often were you paid [in this past job]?	
	01	Hourly → ASK Q6.38
	02	Daily → ASK Q6.38
	03	Weekly → ASK Q6.38
	04	Monthly → GO TO Q6.39
	05	Do not receive a regular paycheck → GO TO Q6.39
	(98)	(Refuse to answer) → GO TO Q6.39
	(99)	(Don’t know) → GO TO Q6.39

Q6.38	How much did you earn during a typical [hourly/daily/weekly] pay period [in this past job]? <i>(Please consider net earnings)</i>
--------------	---

Write Euros: |__|__|__|__| → ASK Q6.39
 97 I was paid in kind → GO TO Q6.42
 (98) (Refuse to answer) → ASK Q6.39
 (99) (Don't know) → ASK Q6.39

Q6.39	What was your total cash income from this job in a typical working month [in this past job]? <i>(Please consider net earnings)</i>
--------------	--

Write Euros: |__|__|__|__| → GO TO Q6.42
 97 I was paid in kind → GO TO Q6.42
 (98) (Refuse to answer) → ASK Q6.40
 (99) (Don't know) → ASK Q6.40

(If Q6.39=98 or 99)

Q6.40	Could you indicate at least the range of the earnings received in a typical working month [in this past job]? <i>(Please consider net earnings)</i>
--------------	---

01	Less than 250 euros	} GO TO Q6.42
02	251-500 euros	
03	501-750 euros	
04	751-1.000 euros	
05	1.001-1.500 euros	
06	More than 1.500 euros	
(98)	(Refuse to answer)	
(99)	(Don't know)	

[PAST WORK EXPERIENCE IN ITALY – SELF-EMPLOYED WORKER]

(If Q6.33=04)

Q6.41	What was the net profit (sales minus expenses) generated by your business / own account enterprise in a typical working month [in this previous job]?
--------------	--

Write Euros: |__|__|__|__|
 (98) (Refuse to answer)
 (99) (Don't know)

[PAST WORK EXPERIENCE IN ITALY – ALL WORKERS]

Q6.42	In which year did you start this [past] job?
--------------	---

Write year: |__|__|__|__|
 (98) (Refuse to answer)
 (99) (Don't know)

Q6.43	In which month did you start this [past] job?
--------------	--

Write month: |__|__|
 (98) (Refuse to answer)
 (99) (Don't know)

Q6.44 How long did it last?

Number of months: |__|__|
(98) (Refuse to answer)
(99) (Don't know)

[PAST WORK EXPERIENCE – ABROAD]

I would like you to think about your past work experiences, before coming to Italy.

Q6.45 Have you ever worked before coming to Italy?
[By “work” we mean any activities you undertook for remuneration, including working for wages, running a business, or working on a farm. Please also consider any occasional work such as, for example, selling goods in the street, helping someone for their business, selling some homemade products, etc.]

01 Yes → ASK Q6.46
02 No → GO TO Q7.1 (Section 7 – Socio-demographic information)
(98) (Refuse to answer) → GO TO Q7.1 (Section 7 – Socio-demographic information)
(99) (Don't know) → GO TO Q7.1 (Section 7 – Socio-demographic information)

Q6.46 How old were you when you worked for the first time?

Write age: |__|__|
(98) (Refuse to answer)
(99) (Don't know)

Now I am going to ask you some questions about your most relevant work experience before coming to Italy. If you did multiple jobs at the same time, please refer to the most relevant one.

Q6.47 What kind of work did you do [in this past job], that is, what was your occupation (or job title)?

Occupation: _____

Q6.48 Please describe what were your usual tasks at this job.
(Please write a full description of the work done)

Q6.49 What were the main products produced or services delivered by the business or organization in which you worked the last week [in this past job]?

Product/service: _____

Q6.50 On average, how many hours per week did you spend working at that job?

Write hours: |__|__|
(98) (Refuse to answer)
(99) (Don't know)

Q6.51 In that job, you were:

01 a wage (dependent) worker → GO TO Q6.53
02 self-employed worker / employer → ASK Q6.52
(98) (Refuse to answer) → GO TO Q6.53
(99) (Don't know) → GO TO Q6.53

Q6.52 Did you have any employees?

01 Yes
02 No
(98) (Refuse to answer)
(99) (Don't know)

Q6.53 In which year did you start this [past] job?

Write year: |__|__|__|__|
(98) (Refuse to answer)
(99) (Don't know)

Q6.54 In which year did you leave this [past] job?

Write year: |__|__|__|__|
(98) (Refuse to answer)
(99) (Don't know)

Section 7 – Socio-demographic information

[BASIC DEMOGRAPHICS – FAMILY]

Now I would like to ask you a few questions about yourself and your family.

Q7.1 Which country do you have a nationality of?

(Multiple answers allowed)

- 01 Afghanistan
- 02 Bangladesh
- 03 Burkina Faso
- 04 Cameroon
- 05 Ivory Coast
- 06 Gambia
- 07 Ghana
- 08 Guinea – Bissau
- 09 Guinea – Conakry
- 10 Guinea – Equatorial
- 11 Mali
- 12 Morocco
- 13 Nigeria
- 14 Pakistan
- 15 Senegal
- 16 Sierra Leone
- 17 Somalia
- 18 Togo
- 19 Other (please specify _____)
- (98) (Refuse to answer)
- (99) (Don't know)

Q7.2 (Code sex)

- 01 (Male)
- 02 (Female)

Q7.3 What is your birth date?

- | | | | |
|--------|-------------|-------------------------|-------------------|
| Day: | __ __ | (98) (Refuse to answer) | (99) (Don't know) |
| Month: | __ __ | (98) (Refuse to answer) | (99) (Don't know) |
| Year: | __ __ __ __ | (98) (Refuse to answer) | (99) (Don't know) |

Q7.4a When did you arrive in Italy?

- | | | | |
|--------|-------------|-------------------------|-------------------|
| Day: | __ __ | (98) (Refuse to answer) | (99) (Don't know) |
| Month: | __ __ | (98) (Refuse to answer) | (99) (Don't know) |
| Year: | __ __ __ __ | (98) (Refuse to answer) | (99) (Don't know) |

Q7.4b	When did you arrive in this reception centre?
--------------	--

Day: __ __	(98) (Refuse to answer)	(99) (Don't know)
Month: __ __	(98) (Refuse to answer)	(99) (Don't know)
Year: __ __ __ __	(98) (Refuse to answer)	(99) (Don't know)

Q7.5	What kind of religion or religious denomination do you belong to?
-------------	--

01	None
02	Muslim
03	Christian – Roman Catholic
04	Christian – Protestant
05	Christian – Orthodox
06	Christian – Other
07	Jew
08	Hindu
09	Buddhist
10	Other (please specify _____)
(98)	(Refuse to answer)
(99)	(Don't know)

Q7.6	Are you...
-------------	-------------------

01	Unmarried	→ ASK Q7.7
02	Married	→ GO TO Q7.9
03	Divorced	→ ASK Q7.7
04	Widowed	→ ASK Q7.7
(98)	(Refuse to answer)	→ ASK Q7.7
(99)	(Don't know)	→ ASK Q7.7

(If not married – Q7.6≠02)

Q7.7	Are you currently engaged or do you have a partner?
-------------	--

01	Yes	→ ASK Q7.8
02	No	→ GO TO Q7.11
(98)	(Refuse to answer)	→ GO TO Q7.11
(99)	(Don't know)	→ GO TO Q7.11

(If with partner – Q7.7=1)

Q7.8	Is your partner Italian?
-------------	---------------------------------

01	Yes
02	No
(98)	(Refuse to answer)
(99)	(Don't know)

(If married or with partner – Q7.6=2 or Q7.7=1)

Q7.9	Where is your [wife/husband/partner] right now?
01	He/She is with me in this reception center → ASK Q7.10
02	He/She is in Piedmont, in another reception center → ASK Q7.10
03	He/She is elsewhere in Italy, in another reception center → GO TO Q7.11
03	He/She is in Italy, not in a reception center → GO TO Q7.11
04	He/She is in another European country → GO TO Q7.11
05	He/She is in my home country → GO TO Q7.11
06	He/She is elsewhere → GO TO Q7.11
(98)	(Refuse to answer) → GO TO Q7.11
(99)	(Don't know) → GO TO Q7.11

(If married – Q7.6=2 and wife/husband inside the reception center or in another centre in Piedmont – Q7.9=1,2)

Q7.10	Can you give us the name of your wife/husband?
	Write name and surname: _____
(98)	(Refuse to answer)
(99)	(Don't know)

Q7.11	Do you have any children?
01	Yes → ASK Q7.12
02	No → GO TO Q7.14
(98)	Refuse to answer → GO TO Q7.14
(99)	(Don't know) → GO TO Q7.14

(If Yes – Q7.11=01)

Q7.12	How many?
	Write number: __ __
(98)	Refuse to answer
(99)	(Don't know)

Q7.13	Where are they now?
	<i>(Multiple choice allowed)</i>
01	With me in the reception center
02	In another reception center in Italy
03	Elsewhere in Italy
04	In another European country
05	In my home country
06	Elsewhere
(98)	(Refuse to answer)
(99)	(Don't know)

Q7.14	Are there other relatives (e.g. uncles, mother-in-law, parents) living with you in this reception center?
01	Yes → ASK Q7.15
02	No → GO TO Q7.16
(98)	(Refuse to answer) → GO TO Q7.16
(99)	(Don't know) → GO TO Q7.16

(If Q7.13=1 – Other relatives inside the reception centre)

Q7.15 Can you give us the name(s) of your relative(s)?

Write name(s) and surname(s):

(98) (Refuse to answer)

(99) (Don't know)

Q7.16 Are there other relatives (not including your children or spouse/ partner) living in Italy, but not in this reception center?

01 Yes

02 No

(98) (Refuse to answer)

(99) (Don't know)

(If children in home country or elsewhere - Q7.13=5,6 or spouse in home country or elsewhere - Q7.9=5,6)

Q7.17 Are you planning to submit a family reunification application for your spouse and/or children in the future?

01 Yes, here in Italy

02 Yes, in another country

03 No

(98) (Refuse to answer)

(99) (Don't know)

[EDUCATION]

Let's now speak about you school experience and education attainments.

Q7.18 Before coming to Italy, did you ever attend school?

01 Yes → GO TO Q7.19

02 No → ASK Q7.21

(98) (Refuse to answer) → GO TO Q7.20

(99) (Don't know) → GO TO Q7.20

(If yes – Q7.18=01)

Q7.19 What is the highest level of formal education that you have completed?

01 No formal education

02 Primary (first 5/6 years)

03 Intermediate – general education (2/3 years)

04 Intermediate – vocational education (2/3 years)

05 Secondary – general education (4/5 years)

06 Secondary – technical and vocational education (4/5 years)

07 Post-secondary vocational

08 University/College

(98) (Refuse to answer)

(99) (Don't know)

Q7.20	About how many years of education have you completed, whether full-time or part-time?
--------------	--

Write number of years: |__| |__|

(98) (Refuse to answer)

(99) (Don't know)

Q7.21	Before coming to Italy, have you ever completed an apprenticeship – that is training under the guidance of someone who is experienced in a specific work?
--------------	--

01 Yes, a certified apprenticeship

02 Yes, an uncertified (informal) apprenticeship

03 No

(98) (Refuse to answer)

(99) (Don't know)

Section 8 – Contact information

We would like to interview you again in a few months. To this end, we need some information that will allow us to contact you in the future.

Q8.1 Can you give us your mobile phone number?

- | | | |
|------|---------------------------|--------------|
| 01 | Yes | → ASK Q8.2 |
| 02 | No | → GO TO Q8.3 |
| 03 | I can't, I don't have one | → GO TO Q8.3 |
| (98) | (Refuse to answer) | → GO TO Q8.3 |
| (99) | (Don't know) | → GO TO Q8.3 |

Q8.2 Write phone number:

(Write it down and show how it is written for a check)

Phone 1: _____

Phone 2: _____ (if multiple phone numbers)

Q8.3 Can you give us your e-mail address?

- | | | |
|------|---------------------------|--------------|
| 01 | Yes | → ASK Q8.4 |
| 02 | No | → GO TO Q8.5 |
| 03 | I can't, I don't have one | → GO TO Q8.5 |
| (98) | Refuse to answer | → GO TO Q8.5 |
| (99) | (Don't know) | → GO TO Q8.5 |

Q8.4 Write e-mail address:

(Write it down and show how it is written for a spell check)

E-mail 1: _____

E-mail 2: _____ (if multiple e-mails)

Q8.5 Do you have any other contact that may be useful to contact you in the future?

For example, the number/email of a friend or relative, an organization, a webpage, etc.

- | | | |
|------|------------------|-------------------------------------|
| 01 | Yes | → ASK Q8.6 |
| 02 | No | → GO TO Section 9 (for interviewer) |
| (98) | Refuse to answer | → GO TO Section 9 (for interviewer) |
| (99) | (Don't know) | → GO TO Section 9 (for interviewer) |

Q8.6 Contacts:

01 Name: _____

02 Phone number: _____

03 E-mail/webpage: _____

The interview is over. Thank you very much for your time!

Section 9 – Questions for the interviewer

[Do not read. Section to be filled after the end of the interview]

Q9.1 In which language was the interview conducted?

(Multiple answers allowed)

- 01 Italian
- 02 English
- 03 French
- 04 Other, please specify: _____

Q9.2 How would you rate the knowledge of the respondent of these languages?

	Italian	English	French	Other language
Very poor	01	01	01	01
Poor	02	02	02	02
Average	03	03	03	03
Good	04	04	04	04
Very good	05	05	05	05
Language not used in the interview	(99)	(99)	(99)	(99)

Q9.3 How difficult was it for you to convince the respondent to participate in an interview?

- 01 Very difficult
- 02 Quite difficult
- 03 Quite easy
- 04 Very easy

Q9.4 Besides the interviewer, were there other people present while the respondent completed the questionnaire? Please state everything that applies.

(Multiple answers allowed)

- 01 Yes, his or her spouse or other relatives →ASK Q9.6
- 02 Yes, staff of the reception center →ASK Q9.6
- 03 Yes, other guests →ASK Q9.6
- 04 No, nobody →GO TO Q9.8

(if Yes, Q9.4=01 or 02 or 03)

Q9.5 Was this person/these people involved in answering the questions?

- 01 Yes
- 02 No

Q9.6 Was this person/these people helping in translating questions due to language difficulties?

- 01 Yes
- 02 No

Q9.7 Did any disruptions, problems or incidents occur during the interview? Please state everything that applies.

(Multiple answers allowed)

- 01 The interviewee temporarily left the room
- 02 Loud background noise
- 03 Children disrupted the process
- 04 Adults disrupted the process
- 05 People arrived and left frequently
- 06 Other
- 07 No problems

Q9.8 Please describe any problem you may have experienced during the interview. Add any other comments you think may be important.

Section 10 – Refusal to answer

[ALL THE SECTION ONLY IF RESPONDENT REFUSES TO ANSWER – Q1.5=02]

Q10.1 Write down name and surname of respondent (if known)

01 Name: _____

02 Surname: _____

Q10.2 Is the respondent name on your list of people to interview?

03 Yes

04 No

Q10.3 Code sex

01 Male

02 Female

Q10.4 Code age approximately

01 less than 25 years old

02 25-40

03 More than 40

Q10.3 In which language(s) did you approach the person?

(Multiple answers allowed)

01 Italian

02 English

03 French

04 Other _____

05 I did not approach him/her directly

Q10.4 Why did the respondent refuse to answer?

(multiple answer allowed)

01 The respondent was sick

02 The respondent was not interested

03 The respondent did not trust the aim of the interview

04 The respondent did not want to sign the privacy agreement

05 The respondent did not understand any of the languages propose

06 Other (please specify _____)

07 Cannot tell / I did not approach him/her directly